Risk Ref: Our Council	Risk Owner: Emma Foy		Date Reviewed: 4 March 2024		
Description of Strategic Risk:		le balanced budget for 2025/26			
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
1.Commercial ventures do	1. Cuts or reductions in	1.MTFP in place.	2	4	Current Score: 8
not realise expected	services.	2. Commercial trading and investment programme			Target Score: 4
financial gains.	2. Staff redundancies.	in place	Next Risk Rev	iew Meeting: 2	2 April 2024
2.Government funding	3. Inability to deliver	3.Annual business planning.	Commentary:		•
arrangements do not match	Corporate Plan	4.Regular budget monitoring.		tly modelling t	the 2025/26 budget
estimates used in financial	priorities.	5.Identification and use of grant-funding	based on know		J
modelling.	4. Growth of the District	opportunities.			
3.Outcomes of: Business	stagnates.	6. Value for Money approach adopted.			
Rates Review; Fairer	5. Reputational	7.Lobbying in place			
Funding Review;	damage.	8.Regular review of the commercial property			
Comprehensive Spending		portfolio.			
Review; expected savings,		9.Volatility and risk reserves maintained.			
efficiency or income		10.Resilience indicators developed and monitored.			
initiatives do not deliver		11. Working Balance minimum set at £2.5m.			
expected benefits.		12. Commercial risk indicators set.			
4.Cessation of grant/match-		13. Working jointly across Lincolnshire to mitigate			
funding streams.		inflationary pressures.			
5.Growth forecasts for		14. Regular deputy s.151 monitoring of			
District are not realised.		achievement of business plans			
6.Unanticipated rise in					
demand for services.					
7.Invest Gainsborough					
does not deliver.					
8.Schemes for other market					
towns do not materialise.					
9.Business planning is not					
robust.					
10. Ongoing financial					
impacts of Covid-19, cost of					
living issues and Ukraine					
developments.					
11. Income Generating					
services do not achieve					
business plan expectations					

12. General Election and New Government provides further cuts in funding.		
Actions for Improvement	Completion	Officer:
	Date:	
Member and Officer workshops so that everyone understands financial position	30/06/2024	Emma Foy

Risk Ref: Our Council	Risk Owner: Emma Foy Date Revie			ewed: 4 March 2024			
Description of Strategic Risk: Cost related to the proposed asylum centre at Scampton has an adverse impact on financial sustainability							
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score		
1. Home Office have taken	1. Non-Delivery of the	Discussions with Home Office	3	3	Current Score: 9		
ownership of RAF	RAF Scampton	Partnership Work across all statutory agencies in			Target Score: 1		
Scampton to deliver an	Heritage Centre.	Lincolnshire.	Next Risk Rev	iew Meeting: 2	April 2024		
asylum accommodation site	2. Reduction of	3. Legal action (Judicial review).	Commentary:				
for up to 800service users. 2. The Council was preferred bidder to procure the site to deliver a significant heritage and regeneration programme via a development partner	Business Rates income from the site. 3. Additional service requirements as a result of alternative use e.g. CCTV, Homelessness, Antisocial behaviour, community cohesion, licensing.	4. Financial negotiations with Home Office and partner organisations. 5. Ongoing representation by local MP. 6.Ongoing demands for local community consultation.	Commentary: The JR has already been held and our claim dismissed, the Council is appealing this decision. Negotiations are continuing over funding. These negotiations are limited though due to lack of information coming forwards from Central Government.				
Actions for Improvement					Officer:		
Implementation of the funding agreement					Emma Foy		
Agree funding arrangement with Central Government					Emma Foy		
Ongoing attendance and repr	resentation at MAG meetin	gs	_	31/3/2024	lan Knowles		

Risk Ref: Our Council	Risk Owner: Ady Selby			Date Reviewed: 4 March 2024			
Description of Strategic Risk:	Description of Strategic Risk: The quality of services do not meet customer expectations						
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score		
Poorly trained staff.	1. Rise in number of	1. Procedure in place to receive customer feedback,	2	3	Current Score: 6		
2. Systems and processes	complaints.	including complaints.			Target Score: 4		
do not adequately support	2. Reputational	Customer Experience Officer appointed.	Next Risk Rev	iew Meeting: 2	April 2024		
service delivery.	damage.	3. Training and development plans for officers.	Commentary:				
3. Resources available do	3. Financial loss -	4. Performance measures in place/monitored and	The T24 progr	amme is desigr	ned to put the		
not match demands on	compensation costs	reported.			ry service and will		
services.	and income reductions.	5. T24 service reviews underway.		e this risk. Feb			
Higher than expected	4. Reduction in market	6. Continual development of Customer Relationship			iews and returning		
customer expectations.	share of traded	Management (CRM) technology.		ations of previo	us reviews to		
5. Insufficient attention paid	services.	7. Robust performance mgt in place.	ensure deliver				
to customer feedback.	5. Ineffective support	8. Benchmarking processes in place.		ent and implem			
6. The inability to meet	for vulnerable	9. Dedicated corporate training budget.		erience Strateg			
current and future need and	customers.	10. Customer Experience Strategy being developed		sk – Expected a	at Committee		
demand based on evidence		including action plan. 11. Quality Management Board in place.	Spring 24				
and insight.		12. New structure rolled out in Customer Services		other procured			
		including strengthening links with service areas.			ned information –		
		13. Procurement of new contact centre technology.			continues and new		
		14. Potential compliance with new national		ving beneficial t			
		complaints handling guidance (consultation		centre in procur out begins Sumi	rement currently,		
		undertaken and awaiting new guidance)	expected foil c	out begins Sumi	ilei 24		
		15. Procurement of new contact centre					
		10. I roduction of new contact centre					
Actions for Improvement				Completion Date:	Officer:		
					Desiring		
Continual development of CR				30/10/2024 30/6/2024	Daniel Reason		
Development and adoption of	Development and adoption of Customer Experience Strategy				Lyn Marlow		

Risk Ref: Our Council	Risk Owner: Ady Selby Date Reviewed: 4 March 2024				4			
Description of Strategic Risk:	Description of Strategic Risk: The Council is underprepared for the impact of extreme weather due to the change in environmental conditions							
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score			
Weather events and	1. Impact on residents	1. Emergency Plan	4	3	Current Score: 12			
impacts such as storms,	and businesses	2. Business Continuity Plans			Target Score: 10			
excessive heat/cold and	creating demand on	Service level extreme weather plans	Next Risk Rev	iew Meeting: 2	April 2024			
flooding.	services both in and	Out of hours strategic and operational call out	Commentary:					
	out of hours, front line	service	Recent events	such as Storm	s Babet and Henk			
	services such as	5. Staff Facebook group to ask for additional	and the 2023 I	European heatv	vave have			
	Customer Services and	support	demonstrated	the potential im	pacts of such			
	Waste.	6. Members of Lincolnshire Resilience Forum.		our residents, b				
	Capacity of officers	7. Member Environment Working Group	services. Most	commentators	predict			
	involved in LRF in	Member and officer flood and drainage working			e regular in coming			
	response and recovery	groups			prepare to deal			
	phases.	Member emergency planning training	with outputs us	sing its skills an	d relationships.			
	3. Protection of staff in	10. Ongoing Officer training at strategic and tactical						
	extreme temperatures.	level			Groups continue to			
	4. Financial cost due to	11. Member of LRF Warn and Inform group	operate effectively (Mar 24)					
	the need for rest	12. Potential to identify reserve budget for impact of		ed to write to Lo				
	centres,	severe weather			gement working			
	accommodation and			24 to dispatch)				
	any necessary			a BCP's undert	aking full review			
	house/garden		(Mar 24)					
	clearance.			eview of Emerg				
	5. Risk to the			nembers Spring				
	reputation of the council due to			r current emerg				
	perception of the			including office	r and Member			
	Council not supporting		training plan (Apr 24) Member Emergency Planning training arranged					
	their residents and							
	businesses.		(May 24)					
Actions for Improvement					Officer:			
Actions for improvement	Actions for Improvement Co							
Review Emergency Plan and	business continuity arrang	gements		1/6/2024	Ady Selby			

Risk Ref: Our Council	Risk Owner: Lisa Langdon Date Reviewed				d: 4 March 2024			
Description of Strategic Risk:	Description of Strategic Risk: Inability for the Council's governance to support quality decision making							
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score			
Ineffective governance	Inefficient use of	Member and Staff training and development	2	3	Current Score: 6			
framework.	resources.	programmes in place.			Target Score: 3			
2. Delays to Member	2. Reputational loss.	Member/Officer protocols established.	Next Risk Rev	view Meeting: 2	April 2024			
training.	3. Rise in no. of	3. Annual review of the Council's Constitution.	Commentary:					
3. Lack of political	Standard Complaints.	4. Member's Code of Conduct and Officer Code of	A new Adminis	stration was ele	cted in May 2023.			
awareness from Staff.	4. Judicial Reviews and	Conduct in place.			w Members and it			
4. Out of date Council	Planning Appeals.	5. Robust corporate governance framework.			support is provided			
Constitution.	5. Delay in	6. Annual schedule of audits and internal/external		e that we opera	te in a legally			
5. Ambiguity around the	delivery/cancellation of	audit oversight.	sound and co					
ambitions of the Council.	key Council projects.	7. Corporate Plan 2023-27 approved.			areness due to			
6. Member/Officer	6. Concerns from	8. Programme Boards operating to oversee project		September 2023	3 with Wider			
relations. 7. Insufficient awareness of	Internal/External Auditors and others in	development 9. Regular Chief Executive/Leader discussions.	Management					
constitutional requirements	relation to governance	10. Core Governance Skills Programme completed.			ommencing LGA			
constitutional requirements	arrangements.	10. Core Governance Skills Programme completed.		aining for Coun				
	7. Poor Staff/Member				in Sept 2023 by hittee with delivery			
	working relationships							
	and low morale.		uniescales fui	nning until end A	Aprii 2024.			
	8. Risk of legal							
	challenges							
Actions for Improvement				Completion	Officer:			
To complete Member Induction and training.					Emma Foy			
Quarterly review of Strategic	Risks			30/4/2024	Katy Allen			

Risk Ref: Our People	k Ref: Our People Risk Owner: Sally Grindrod-Smith Date Reviewed: 4 March				
Description of Strategic Risk:		cational attainment and skills levels			
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
1. Poor teaching standards.	1. Adverse effect on the	West Lindsey Employment & Skills Partnership	3	3	Current Score: 9
2. Lack of stability within	career/further	operating in line with approved strategy and delivery			Target Score: 9
schools.	education opportunities	plan.		iew Meeting: 2	April 2024
3. Lack of appropriate role-	of young people.	2. Supporting work experience for young people.	Commentary:		
modelling to raise aspirations.	Inability of local job market to meet	Continue to be part of the Enterprise Adviser network, supporting careers advice and provision			ership continues to
4. Insufficient out-of-school	recruitment needs of	amongst all secondary and special schools.		iittee agreemer ication Taskford	it to include the role
support or mentoring.	employers.	4. UKSPF investment plan and Multiply delivery.	oi Fuitilei Edu	ication raskion	æ.
5. Failure to address issues	3. Wage profile of the	5. Engage with UKAEA and skills providers across	Strategic Skills	s Collaboration	for UKAEA STEP
relating to Gainsborough in	economy does not rise.	Lincolnshire and Nottinghamshire to develop skills			to strength and
particular.	4. Poorer life chances	provision for STEP Fusion plant.			of working with local
6. Loss of existing	for young people.		partners. The	partnership is f	ully engaged with
provision.	5. Increased welfare				to be the provider
	dependency and rise in				elivery and WLDC
	vulnerable groups.		playing an active role.		
	6. Viability of education and skills providers		Class working	with LED Ento	rarias Advisara ta
	threatened.				rprise Advisers to Lindsey schools.
	in outeriou.		erisare local d	envery in vvest	Lindsey schools.
			UKSPF interve	entions in delive	ery. Skills Reach
					ed, now being used
					yment and Skills
					ne development of
			future interven	itions.	
			LIKSDE fundin	a cupporting C	areers Net and
				ects in the distri	
			l word on proje		ot.
Actions for Improvement				Completion	Officer:
· ·				Date:	
Refresh the Employment and Skills partnership action plan				01/09/2024	Amanda Bouttell
		skills shortages (technical and vocational) within key		31/03/2025	Amanda Bouttell
	us on key growth sectors i	ncluding Agri Tech, Care, Manufacturing, Defence, Alte	rnative Energy		
and the Visitor Economy.					

Fully participate in UKAEA Skills Collaboration to ensure final tender submitted as provider collaboration for early skills	01/09/2024	Sally Grindrod-
delivery		Smith

Risk Ref: Our People	Risk Owner: Sally Grindrod-Smith Date Reviewed: 4 March 2024				
Description of Strategic Risk:	Inadequate support is pro	vided for vulnerable groups and communities			
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
Lack of strategic focus	Cycle of dependency	Innovation re service provision.	3	3	Current Score: 9
on relevant matters.	is perpetuated.	Targeted enforcement project in private rented			Target Score: 6
2. Inability to identify and	2. Demand pressures	sector currently being developed.	Next Risk Rev	iew Meeting: 2	April 2024
reach vulnerable groups.	on services and	3. Focused support for residents of Hemswell Cliff.	Commentary:		
3. Insufficient/ inaccurate	resources.	Development of normalisation strategy for		Gainsborough I	
data analysis to establish	3. Rural Isolation and	Scampton.			d to be presented
need.	increase in rural	5. Safeguarding policies and procedures operating.			ınity to consider
4. Lack of engagement with	poverty.	6. Wide-range of enforcement tools.			and the project.
and from vulnerable	4. Increased demand	7. Effective multi-agency partnership working.		entions deliverir	,
groups.	on formal/informal	8. Communities at Risk Strategy in place.		ort the sustaina	ability of community
5. Impact of cost of living crisis on all communities.	support networks.	9. Audit recommendations adhered to.	facilities.		D (1)
6. Impact of cost of living	5. Inability of communities to reach	10. Housing, Wellbeing and Communities Board have oversight.			e Resettlement
crisis on communities that	self-sufficiency.	11. UKSPF Investment Plan with focus on			ls Councils ensures
are already identified as	6. Health inequalities	communities.	resettlement is	•	o national asylum
vulnerable.	widened.	12. Working through Multi Agency Forum to			ated in Hemswell
valificiable.	wideried.	minimize impact of Home Office Asylum proposals.		esses well, sho	
		Thin in its a mipact of Fronte Chico Acytain proposale.		strategy proces	· ·
					rge Scale Asylum
					RAF Scampton
			ongoing.	p. op ood a	
				in SWW by Sat	fer Streets
					ject Officer has led
			to informal 'To	gether' initiative	. Focus moving
			forward is that the community is empowered to		
			drive forward	orojects.	Officer:
Actions for Improvement	Actions for Improvement				
P3 project review and next steps proposals to be presented to committee and future direction agreed					Sarah Elvin
	<u> </u>	d, governance structure and future action plan in place		01/09/2024 31/3/2025	Grant White Sally Grindrod-
Continue to work with public	Continue to work with public sector colleagues to secure sustainable future for RAF Scampton				
Smith					

Risk Ref: Our People	Risk Owner: Sally Grindrod-Smith Date Review				ewed: 4 March 2024	
Description of Strategic Risk:	: Health and wellbeing of th	ne District's residents does not improve				
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score	
1. Failure of leisure	1. Increased burden on	Leisure Contract monitoring.	3	3	Current Score: 9	
contract.	services and budgets	Everyone Active Community Wellbeing Plan			Target Score: 6	
Outreach service is	across the system.	developed.	Next Risk Rev	view Meeting: 2	April 2024	
ineffective.	2. Reduced life	Wellbeing service in place and promoted with	Commentary:			
3. Wellbeing service does	expectancy and health	clear objectives.	Lincolnshire D	District wide Hea	alth and Well-being	
not achieve outcomes.	for residents.	WLDC Wellbeing Lincs Management Board		ted. Actions bei		
4. Lack of understanding	3. Less economically	representation.			nd co-ordinated by	
across the system of	active residents.	5. West Lindsey representation on Housing, Health		h and Well-bein		
District Council role in	4. Adverse economic	and Care delivery group and progress against		of West Lindsey	y delivery plan	
Health.	impact on district.	Homes for Independence Blueprint delivery plan	aligned to H&			
5. Failure to meet housing	5. Council Tax support	monitored.		for the success		
and housing related	costs increase.	6. Representation on Health Inequalities		-	Services however	
support needs.	6. Potential impact on	Programme Board.			be viewed with a	
6. Lack of employment	the on-going viability of	7. Development and delivery of District Health and			qualities and not	
opportunities, mismatch of	leisure services.	Wellbeing Strategy.	purely comme			
vacancies and skills.	7. Increase in health in-				olnshire Strategy.	
7. Lack of funding for	equalities.			o Better Lives L	incolnshire ICP	
Disabled Facilities			Strategy.			
Adaptations.					engagement across	
					cular focus on the	
					s Grant funding	
					n which is currently	
			curtailing deliv			
					recommissioning of	
			the Well-Being	g Lincs service		
Actions for Improvement				Completion	Officer:	
				Date:		
Embed monitoring of the District Health and Well-being Strategy through the business planning process				01/09/2024	Sarah Elvin	
Continue engagement with Primary Care Networks through Lincolnshire ICB structure					Sarah Elvin	
Continue strategic and political engagement with partners to secure review of funding mechanism for DFGs				01/09/2024 28/2/2025	Sally Grindrod- Smith	
WLDC to participate in the re	ecommissioning of the Well	LDC to participate in the recommissioning of the Well-being Lincs contract				

Risk Ref: Our Place	tisk Ref: Our Place Risk Owner: Sally Grindrod-Smith Date Reviewed: 4 March 2024				
Description of Strategic Risk:	The local housing market	and the Council's housing related services do not mee	t demand		
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
Housing developers do	1. Deterioration in	Ongoing monitoring of Central Lincolnshire Local	3	3	Current Score: 9
not build in the District.	condition of existing	Plan.			Target Score: 6
2. Lack of suitable	housing stock.	2. Housing Strategy adopted.	Next Risk Rev	riew Meeting: 2	April 2024
development land.	2. Increase in number	Targeted enforcement project is being delivered	Commentary:		
3. Lack of intelligence on	of empty properties.	and will be reviewed.	Housing Strate	egy adopted an	d now published
housing need/demand.	3. Increased	4. Housing & environmental health enforcement		ing phase. Up	
4. New properties do not	homelessness and	action taken.		lition Survey in	2024 with
match need/demand of	overcrowding.	5. Viable housing solution, RSAP and NSAP	Lincolnshire p		
local housing market.	4. Increase in numbers	properties acquired.		s and rough sle	eping strategy
5. Existing housing stock is	of vulnerable residents.	6. Delivery of homelessness strategy.	adopted.		
in poor condition/ unknown	5. Increased pressure	7. Temporary accommodation review undertaken.		supply in robu	
condition of current housing	on housing services.	Project underway to deliver additional temporary			omes England in
stock.	6. Lack of growth across District.	accommodation.			works completed to
6. Empty properties not brought back into use.	across district.		enable deliver		
7. Lack of Council strategic				nsnire Locai Pia	an adopted April
direction and understanding			2023.	Cumalina Otatan	a a mt muulalia la a al lavv
of statutory functions and					nent published by npact of Renters
associated tasks.			Reform Bill.	23. IVIOTITOI III	ipact of Refilers
8. Development and				d Sector Comm	itment to be
adoption of updated Local				esented to com	
Plan to deliver housing to					ers and landowners
meet identified need.					line with Local Plan
			targets.	onig donvory in	iiio wiii Locai i iaii
				Case for the de	livery of additional
					ow approved and
				procurement p	
Actions for Improvement				Completion	Officer:
				Date:	
Development of Supplementary Planning document to support investment in affordable housing through the planning				31/3/2025	Rachael Hughes
system.					
Monitoring of Housing Strateg				01/09/2024	Sarah Elvin
		m approach to Private Sector Housing action		01/06/2024	Andy Gray
Delivery of additional temporary accommodation across the district to meet growing demands				01/03/2025	Sarah Elvin

Risk Ref: Our Place	Risk Owner: Sally Grindr	od-Smith	Date Reviewe	d: 4 March 202	4
Description of Strategic Risk:	The local economy does r	not grow sufficiently			
Trigger	Impact	Current Controls	Trigger	Impact	Current Controls
1. Slow take-up of strategic	1. GVA does not grow.	NNDR Policy established.	3	3	Current Score: 9
employment land.	2. Adverse effect on	Maintain sustainable Local Plan for Central			Target Score: 6
2. Ineffective marketing of	new job creation and	Lincolnshire.	Next Risk Rev	iew Meeting: 2	April 2024
the District to attract inward	upskilling of workforce.	3. Maintain close working relationship with Business	Commentary:		
investment.	3. Migration of	Lincolnshire and LCC Inward Investment to ensure			nic Growth Strategy
3. Loss of a major	skilled/educated	investment and growth queries are well supported.	now commend		
employer(s).	workers out of the	4. Develop West Lindsey's input into Strategic			rt growth of Agri
4. Workforce skills do not	District.	Infrastructure Delivery Plan and emerging		rough Agricultu	ral Growth Zone
match needs of employers.	4. Impinges on	infrastructure strategy.	underway.		
5. Impact of wider	population growth	5. Ongoing marketing and promotion of district wide		ly with Universi	
economic conditions -	ambitions. 5. Closure of	success across growth and development.			project in West
inflation / recession.		6. Maintain effective working relationships with key			innovation from lab
6. National government decision impacts local	businesses across the District.	funders to keep cost increases under review. 7. Implement Levelling Up programme.		Agri-Tech - A	
delivery.	6. Cost implications for	Development and delivery of Economic			agri-tech sector
delivery.	programmes in	Recovery Strategy leading to new Economic	(ceresagritech	<u>.org)</u>	
	delivery.	Development Strategy	Continued one	agomont with	strategic partners
	delivery.	Implementation of UKSPF Investment Plan.			UKAEA Greater
		o. Implementation of orter i investment i idii.		EP and growth	
					position for the
			growth of the		position for the
					ne investment and
					Scampton is a key
				growth strateg	
				J = =	
Actions for Improvement				Completion	Officer:
				Date:	
Development of new Econom	nic Growth Strategy for We	st Lindsey		01/04/2025	James Makinson-
				01/09/2024	Sanders
Ensure profile and reputation of WLDC as place to invest and do business remains strong through networking and promotion					Sally Grindrod-
of success. Review Place Board and consider options for the future.					Smith
Revisit economic evidence base in support of next phase of Local Plan review aligned with development of economic growth				30/9/2024	Sally Grindrod-
/ development strategy					Smith
Ongoing work to support the	achievement of a develop	ment agreement to secure the future of RAF Scampton		01/06/2024	Sally Grindrod- Smith

Risk Ref: Our Place	Risk Owner: Nova Roberts			Date Reviewed: 4 March 2024		
Description of Strategic Risk:	Insufficient action taken to	create a cleaner and safer district				
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score	
1. Lack of robust	Residents of the	Award winning Waste Collection and Street	2	4	Current Score: 8	
enforcement policies.	District feel unsafe.	Cleaning Service.			Target Score: 4	
Lack of capacity to	2. Rise in number of	Trade Waste service provided.	Next Risk Rev	iew Meeting: 2	April 2024	
respond effectively to	crime and enforcement	3. Refreshed (Mar 2023) Enforcement policies	Commentary:			
service demand.	related incidents.	operating to oversee all relevant areas.	Single depot s	upports the con	tinuing success of	
Ineffective messages	3. Reputational	4. CCTV operations in place 24/7.	the waste serv	rice. Both Stree	t Cleansing and	
about social responsibility.	damage.	5. Press/media coverage of successful prosecutions	Waste Service	s won awards a	at the APSE annual	
Ineffective partnership	4. Increase in no. of	and enforcement cases.			ars. Council funded	
working arrangements.	complaints.	Adequate officer capacity deployed to cover			environmental and	
5. Inability to effectively	5. Increased threat of	enforcement matters with 2 additional fixed term			as promoted at the	
implement new legislation.	illness/harm to	officers approved for additional coverage.	Lincolnshire S			
6. Unexpected outbreak of	residents.	7. Educating school children in recycling and		and environmen		
environmental or health	6. Adverse effect on	sustainability.			d strategies and	
related issue.	natural wildlife habitats	8. Monthly tactical meetings with the Police and			itional enforcement	
	and biodiversity.	Environment Agency		ed in January 2		
	7. Demand pressures	9. Any resource pressures are identified in advance			olished to produce	
	on front-line services.	and discussed at MT or relevant Committee		nt and Sustaina		
					es completed and	
			approved in M			
				Strategic polic		
				progression of t		
				nrough Parliam		
					Working Groups	
			established and reporting to O&S. Presentation from the Lincolnshire Waste			
			Partnership of the roll out of purple-lidded bins			
				&S in March 20		
			reporting to O	X3 III Walcii 20	24.	
Actions for Improvement				Completion Date:	Officer:	
Review of the PRS strategic policy due at CP&R 21/3/24					Andy Gray	
Recruit and onboard the 2 FTC additional Enforcement resources				30/04/2024	Andy Gray	

Risk Ref: Our Place	O .				4		
Description of Strategic Risk: Inability to deliver our Climate Change ambitions and not deliver net zero carbon emissions by 2050							
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score		
Lack of capacity and resource to respond effectively. Systems and processes not adequately supporting decision making and monitoring of impacts. Council fails to meet the duties and obligations under the Environment Act.	Unable to meet the Strategic objectives of Connecting our local communities and increasing the quality and provision of green space and ensuring the Council is meeting its duties and obligations under the Environment Act, 2021 Reputation impact of not fulfilling our commitments expected from being a community leader. Ecological impact on the district.	Climate Strategy and Action Plan Earmarked reserves Climate initiatives Member and Officer working groups County wide Partnership working Central Lincolnshire Local Plan	Commentary: Reviewing the Working with business plant Annual update Opportunities	iew Meeting: 2 Climate Chang Feam Managers	je Strategy. s with their iis agenda are		
Actions for Improvement	1		1	Completion	Officer:		
				Date: 31/7/2024	Rachael Hughes		

Risk Ref: Overarching	Risk Owner: Ady Selby		Date Reviewed: 4 March 2024			
Description of Strategic Risk:	Inability to maintain critica	al services and deal with emergency events				
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score	
1. Loss/failure of critical	1. Inability to deliver	1. Robust infrastructure and back-up arrangements.	2	3	Current Score: 6	
systems.	critical/key services.	Package of information security incident policies			Target Score: 6	
2. Inadequate response to	2. Increased risk of	and procedures.	Next Risk Rev	view Meeting: 2	2 April 2024	
incident or emergency.	harm to vulnerable	3. IT Disaster Recovery Plan.	Commentary:			
3. Lack of, or ineffective,	customers.	Robust emergency planning in place.			/ and emergency	
partnership working.	3. Financial loss.	5. Regular review of business continuity			lace. Frequent	
4. Lack of emergency	4. Reputational	arrangements.			ervice area BCP's	
planning or disaster	damage.	6. Membership of LRF Partnership.	undertaking fu	ıll review (Mar	24)	
recovery arrangements.		7. Regular training for Strategic and Tactical				
5. Ineffective		Commanders + Members.			was approved by	
communication		8. Plans in place and tested regularly.			wed regularly by	
arrangements. 6. Lack of skilled officers to		9. Training for out of hours officers and those attending SCG and TCG.			r. Three yearly	
deal with emerging issues.		10. Member training around their role in		ergency Plan u	inderway (to	
dear with emerging issues.		emergencies.	members Spr	ing 24)		
		11. Effective internal EP Group.	Accurance Lin	oo rooontly aa	ve high assurance	
		12. EP area at new depot.			C arrangements.	
		13. Audit undertaken, high assurance.	l lollowing addi	t Of LF and DC	arrangements.	
		14. SLA in place for support from LCC EP Officer.	Improved floo	d arrangement	ts are in place,	
		15. Continued work with partners on Humber 2100			er Flood Working	
		Strategy.			e Working Groups	
		16. Approval of new, countrywide low-level		erate effective		
		emergency response procedure.	oonando to op		71y (17101 2 1)	
			Council resolv	ed to write to	LCC confirming	
					nagement working	
				24 to dispatch		
				,	,	
			MT to conside	er current emei	rgency	
					er and Member	
			training plan (
				•		
				rgency Plannir	ng training arranged	
			(May 24)			

Actions for Improvement	Completion	Officer:
	Date:	
Refresher training for appropriate officers. Plan to MT Apr 24	31/4/2024	Ady Selby
Training for all involved with EP and BC up to date. Training for OOH Officers continues (Mar 24)	31/6/2024	Ady Selby

Risk Ref: Overarching	Risk Owner: Nova Roberts Date Reviewed: 4 March 2024				
Description of Strategic Risk:	ICT Security and Informat	tion Governance arrangements are ineffective – Part A:	Data Extortion	Attack, State-	-aligned actors (those
working for a government to o	<u> </u>				
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
Illicit revenue generation	 Significant adverse 	Robust ICT security systems in place.	1	4	Current Score: 4
by Cyber Criminals using	impact on service	Cyber Assessment Framework assurance.			Target Score: 4
cyber attacks against the	delivery.	3. Up to date infrastructure and back-up	Next Risk Rev	iew Meeting:	2 April 2024
Council in search of	Organisation	arrangements (using the national 321 model).	Commentary:		
information and credentials.	reputational damage.	Business continuity arrangements established			fficer training and
2. Spear-phishing, targeted	Loss of confidential	and updated.	promotion of in	ncident repor	ting, post incident
cyber attack activity against	personal and business	5. All ICT Policies reviewed, updated and approved	review to mitig		
individuals of interest to	related data.	March 2023 including those covering ICT usage and			ion Risk Owner has
external parties to gain		information security.			tant Director People
confidential information.		6. Data Protection Officer, Certified Information			nd Monitoring Officer.
		Systems Security Professional, Certified Information		s reviewed, u	pdated and approved
		Security Manager and Senior Information Risk	March 23.		
		Owner roles in place.			23 providing High
		7. On-going training and awareness for staff;	Assurance rating for ICT Patch Management,		
		reinforced due to ongoing hybrid agile working	Substantial As		
		arrangements. 8. Process in place for the reporting and	Services, ICT	Helpdesk and	d ICT Disaster
			Recovery.	L	Pt. C t.
		investigation of data breaches and learning loop applied.	The ICT Team		
		9. PCIDSS compliance.			/ber assessments as
		10. Rolling programme of audits completed in 22/23	full review con		ICT Assurance Map
		High Assurance rating for ICT Patch Management,			nagement Audit
		Substantial Assurance for Cloud Hosted Services,			ome in February
		ICT Helpdesk and ICT Disaster Recovery. Next	2024.	ostaritiai outo	office in February
		Cyber Security Audit in 23/24.	Cyber Security	, messaging	and advice is
		11. Ensuring standard contractual clauses are in			and monthly for
		place with data processors/controllers who hold	Members.	ary for officere	and monany for
		data outside of UK.	Active Cyber of	lefence:	
		12. Insurance in place to cover costs of recovery	-Protected Do		
		from ICT failure/cyber attack.	-Mail Check		
		13. The ICT Team have the capability and	-Mail Scanning	a	
		certification to undertake organisational cyber	-Website chec		
		assessments (Cyber Essentials +) and hold the	-Takedown cri		es
		following cyber accreditation's:	-Suspicious er	mail reporting	service

	- Certified Information Systems Security Professional (CISSP) - Certified Cloud Security Professional (CCSP) - Certified Information Security Manager (CISM) - Cisco Certified Network Engineer (CCNE) - Certified Ethical Hacker (CEH) - Microsoft Cloud Security 14. Weekly staff message and monthly member message - provides cyber updates, actions, advice and alerts. 15. Fast time communication is used to mitigate threats. 16. Annual ICT Combined Assurance Map review completion	Review completed February 2024.		
Actions for Improvement			Completion Date:	Officer:
No actions				

Risk Ref: Overarching	k Ref: Overarching Risk Owner: Nova Roberts Date Reviewed: 4 March 2024				
Description of Strategic Risk:	ICT Security and Informat	ion Governance arrangements are ineffective – Part B:	Significant data	a breach or cy	ber loss of data
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
Individual staff data	Significant adverse	Robust ICT security systems in place.	2	4	Current Score: 8
compromise or breach	impact on service	Cyber Assessment Framework assurance.			Target Score: 8
4. Inadequate infrastructure	delivery.	Up to date infrastructure and back-up	Next Risk Rev	view Meeting: :	2 April 2024
or ICT security	2. Financial loss/fines	arrangements (using the national 321 model).	Commentary:		
arrangements leading to	imposed by ICO.	Business continuity arrangements established			ficer training and
successful cyber security	3. Potential ransom	and updated.	promotion of i		ing will further
incident	demands for release of	5. All ICT Policies reviewed, updated and approved	mitigate again		
3. Failure to adhere to	data.	March 23 including those covering ICT usage and			on Risk Owner has
policies and guidance 6. Contracts/sharing	4. Reputational	information security. 6. Data Protection Officer, Certified Information			stant Director of
agreements with data	damage. 5. Loss of personal and	Systems Security Professional, Certified Information	Officer.	emocratic Ser	vices and Monitoring
processors/controllers that	business- related data.	Security Manager and Senior Information Risk		o roviowed ur	odated and approved
do not ensure clauses	6. Failure to maintain	Owner roles in place.	March 23. ICT		
allowing movement of data	our legal compliance	7. On-going training and awareness for staff;			ating for ICT Patch
to a third country.	with the National Cyber	reinforced due to ongoing hybrid agile working			ssurance for Cloud
	Strategy requirement to	arrangements.	Hosted Service		
	mitigate known	8. Process in place for the reporting and	Disaster Reco		
	vulnerabilities.	investigation of data breaches and learning loop	The ICT Team		reditation to
		applied.	undertake org	anisational cyl	ber assessments as
		9. PCIDSS compliance.			ICT Assurance Map
		10. Rolling programme of audits completed in 22/23	full review cor	npleted for 202	23/2024.
		High Assurance rating for ICT Patch Management,			nagement Audit
		Substantial Assurance for Cloud Hosted Services,		bstantial outco	ome in February
		ICT Helpdesk and ICT Disaster Recovery. Next	2024		
		Cyber Security Audit in 23/24.	Cyber Securit		
		11. Ensuring standard contractual clauses are in		kly for officers	and monthly for
		place with data processors/controllers who hold	Members.		
		data outside of UK. 12. Insurance in place to cover costs of recovery	Supplier scan		
		from ICT failure/cyber-attack.			ral level (DNS)
		13. The ICT Team have the capability and			ned Assurance
		certification to undertake organisational cyber	Review compl	leted February	ZUZ4.
		assessments (Cyber Essentials +) and hold the			
		following cyber accreditation's:			
		Certified Information Systems Security Professional			
		(CISSP)			_

	Certified Cloud Security Professional (CCSP) Certified Information Security Manager (CISM) Cisco Certified Network Engineer (CCNE) Certified Ethical Hacker (CEH) Microsoft Cloud Security 14. Weekly staff message and monthly member message - provides cyber updates, advice and alerts. 15. Fast time communication is used to mitigate threats. 16. ICT Assurance Map review completed for 2023		
Actions for Improvement		Completion Date:	Officer:
No actions			

	Risk Owner: Nova Roberts Date Reviewed: 4 March 2024				24
Description of Strategic Risk: IC	CT Security and Informati	on Governance arrangements are ineffective – Part C:	Targeted malici	ious attack to g	gain access to
devices and data	•	-			
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
1. Successful ransomware 1	Significant adverse	Robust ICT security systems in place.	2	4	Current Score: 8
attack	mpact on service	Cyber Assessment Framework assurance.			Target Score: 8
	delivery.	Up to date infrastructure and back-up	Next Risk Rev	iew Meeting: 2	? April 2024
l l	2. Financial loss/fines	arrangements (using the national 321 model).	Commentary:		
	mposed by ICO.	Business continuity arrangements established			cer training and
	3. Potential ransom	and updated.	promotion of ir		ng will further
l l	demands for release of	5. All ICT Policies reviewed, updated and approved	mitigate again		
	data.	March 23 including those covering ICT usage and			n Risk Owner has
	4. Reputational	information security.		ed to the Assis	
	damage.	6. Data Protection Officer, Certified Information	•	emocratic Serv	rices and Monitoring
	5. Loss of personal and	Systems Security Professional, Certified Information	Officer.		
	business- related data.	Security Manager and Senior Information Risk			dated and approved
	6. Failure to maintain	Owner roles in place.	March 23. ICT		
	our legal compliance	7. On-going training and awareness for staff;			ting for ICT Patch
	with the National Cyber	reinforced due to ongoing hybrid agile working			surance for Cloud
	Strategy requirement to mitigate known	arrangements.	Hosted Services, ICT Helpdesk and ICT Disaster Recovery. The ICT Team have full		
	vulnerabilities.	8. Process in place for the reporting and			
ľ	vuirierabilities.	investigation of data breaches and learning loop applied.			ganisational cyber
		9. PCIDSS compliance.			er Essentials +. ICT
		10. Rolling programme of audits completed in 22/23	Assurance Ma 2023/2024.	p full review co	ompleted for
		High Assurance rating for ICT Patch Management,		, Incident Man	agement Audit
		Substantial Assurance for Cloud Hosted Services,			me in February
		ICT Helpdesk and ICT Disaster Recovery. Next	2024.	ostantiai outcoi	ne in February
		Cyber Security Audit in 23/24.	Cyber Security	, messaging ar	nd advice is
		11. Ensuring standard contractual clauses are in			and monthly for
		place with data processors/controllers who hold	Members.	aly for officers a	and monthly for
		data outside of UK.	Active Cyber of	lefence:	
		12. Insurance in place to cover costs of recovery	Protected Don		
		from ICT failure/cyber attack.	Mail Check	. — 1	
		13. The ICT Team have the capability and	Mail Scanning		
		certification to undertake organisational cyber	Website check		
		assessments (Cyber Essentials +) and hold the	Takedown crin		
		following cyber accreditation's:	Suspicious em		ervice

	Certified Information Systems Security Professional (CISSP) Certified Cloud Security Professional (CCSP) Certified Information Security Manager (CISM) Cisco Certified Network Engineer (CCNE) Certified Ethical Hacker (CEH) Microsoft Cloud Security 14. Weekly staff message and monthly member message - provides cyber updates, advice and alerts. 15. Fast time communication is used to mitigate threats. 16. ICT Assurance Map review completed for 2023.	Early warning s Q4 review of th Review comple	ne ICT Combine	
Actions for Improvement			Completion Date:	Officer:
No actions				

Risk Ref: Overarching	Risk Owner: Nova Roberts Date Reviewed: 4 March 2024					
Description of Strategic Risk:	ICT Security and Informat	ion Governance arrangements are ineffective – Part D:	Cyber enabled	l fraud		
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score	
Includes Narrow Artificial	Significant adverse	Robust ICT security systems in place.	2	4	Current Score: 8	
Intelligence (AI) & large	impact on service	Cyber Assessment Framework assurance.			Target Score: 8	
language models enabled	delivery.	Up to date infrastructure and back-up	Next Risk Rev	view Meeting:	: 2 April 2024	
cyber fraud	2. Financial loss/fines	arrangements (using the national 321 model).	Commentary:			
	imposed by ICO.	Business continuity arrangements established			officer training and	
	3.Speed of attack,	and updated.			ting will further	
	significantly increased.	5. All ICT Policies reviewed, updated and approved	mitigate agair			
	4. Reputational	March 23 including those covering ICT usage and			tion Risk Owner has	
	damage.	information security. 6. Data Protection Officer, Certified Information			sistant Director and	
	5. Loss of personal and business- related data.	Systems Security Professional, Certified Information			Policies reviewed,	
	6. Failure to maintain	Security Manager and Senior Information Risk			rch 23. ICT audit	
	our legal compliance	Owner roles in place.			ng High Assurance gement, Substantial	
	with the National Cyber	7. On-going training and awareness for staff;			ed Services, ICT	
	Strategy requirement to	reinforced due to ongoing hybrid agile working	Helpdesk and			
	mitigate known	arrangements.	The ICT Team		•	
	vulnerabilities.	8. Process in place for the reporting and	_		yber assessments as	
		investigation of data breaches and learning loop			ICT Assurance Map	
		applied.	full review cor			
		9. PCIDSS compliance.			anagement Audit	
		10. Rolling programme of audits completed in 22/23			come in February	
		High Assurance rating for ICT Patch Management,	2024.		•	
		Substantial Assurance for Cloud Hosted Services,	Cyber Securit			
		ICT Helpdesk and ICT Disaster Recovery. Next		kly for officers	s and monthly for	
		Cyber Security Audit in 23/24.	Members.			
		11. Ensuring standard contractual clauses are in	Active Cyber			
		place with data processors/controllers who hold	Protected Dor	main		
		data outside of UK.	Mail Check			
		12. Insurance in place to cover costs of recovery from ICT failure/cyber attack.	Mail Scanning			
		13. The ICT Team have the capability and	Website chec			
		certification to undertake organisational cyber	Takedown crir			
		assessments (Cyber Essentials +) and hold the	Suspicious er			
		following cyber accreditation's:	Early warning		oined Assurance	
		Certified Information Systems Security Professional	Review comp			
		(CISSP)	I review comb	ieteu i eniual	y 2024.	

		Certified Cloud Security Professional (CCSP) Certified Information Security Manager (CISM)			
			Completion Date:	Officer:	
No actions					

Risk Ref: Overarching	Risk Owner: Nova Rober	Date Reviewed: 4 March 2024					
Description of Strategic Risk: Inability to maintain service delivery with the amount of change initiatives							
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score		
1. Loss / Failure of service delivery. 2. Significant uplift in customer contacts from effective service delivery to partnership working. 3. Ineffective or breakdown in customer communication. 4. Failure for customers to access vital services.	1. Inability to deliver critical/key services. 2. Increased risk of harm to vulnerable customers. 3. Financial loss. 4. Reputational damage.	1. Robust project management and engagement with service experts. 2. Continuous improvement workstream to check implementation and ongoing change. 3. Robust governance through Programme board and Portfolio Board. 4. Audits planned for the service areas testing process and policy delivery. 5. P3M3 Maturity Model utilised to review processes and engage stakeholders on how change is delivered. 6. Performance and Delivery quarterly reports to track any negative service impact and performance improvement plans in place with full measure set review in Autumn 23/24. 7. Full review of T24 priority work plan March 2024. 8. Full review and refresh of the Project Management documentation including; Project management Framework Risks and Issues Management Stakeholder Management Benefits Management Quality Assurance	Next Risk Recommentary: Successful reresource need Management The project mincludes the Cascertains the management All Project Mareviewed and Project updat Member Bulle CP&R chairs The Project CP&R	· ·			

Actions for Improvement	Completion Date:	Officer:
Embedding of Project Management Office through internal communication plan, training material and change management	30/9/2024	Darren Mellors
support to roll out the updated Project Management documentation		

Risk Ref: Overarching	Risk Owner: Lisa Langdon		Date Reviewed: 4 March 2024		
Description of Strategic Risk: Failure to comply with legislation including Health and Safety matters					
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
1. Breach of legislation.	1. Reputational	1. Corporate H&S Officer in place.	2	4	Current Score: 8
2. Non-compliance with	damage.	2. H&S Champions across the Council.			Target Score: 8
Council policies and	2. Financial loss.	3. General H&S training provided. Service specific	Next Risk Rev	iew Meeting: 2	April 2024
procedures.	3. Increase in Legal	H&S training and safe working procedures including	Commentary:		•
3. Failure to seek or follow	challenges.	lone working.	New ways of v	vorking has bee	en adopted by staff
legal advice.	4. Prosecution for H&S	4. H&S incident reporting arrangements.		essments in pla	
4. Complaint from external	related incidents.	5. Service level H&S risk assessments undertaken		irvey work to co	
organisation or member of	5. Employees injured	and regular H&S walks undertaken to identify			ull implementation
public.	through work activity.	hazards.			persons are in
5. Whistleblowing report.	6. Increased insurance	6. Reporting to Mgt Team/JSCC on H&S incidents.	place across the		•
6. Increase of reportable	claims and insurance	7. Regular H&S and stress mgt training for all staff.	'		
incidents in specific work	premiums.	8. Council subscription to Employee Assistance			
areas or activities.	7. Member of public,	Programme for staff.			
7. Increase of insurance	contractor or employee	Regular inspections of property, including car			
claims.	injured at work,	parks. Pro-active maintenance programme.			
8. Accidents not reported or	possible corporate	10. Early resolution of reported defects.			
investigated.	manslaughter action.	11. Public Liability and Employers Liability insurance			
9. Project work not planned	8. Staff sickness rates	in place.			
effectively to control H&S	increase due to lack of	12. Legislative implications included on all reports.			
risk.	compliance with good	13. Compliance with current legislation and best			
10. Managers and	H&S practice.	practice.			
employees not effectively	9. Increased	14. Membership and use of Legal Services			
trained in H&S matters.	employer/employee	Lincolnshire.			
11. Absence of robust H&S	litigation.	15. H&S compliance work being undertaken with			
monitoring and recording		services.			
system.		16. Subscription to Lawyers in Local Government			
12. Fire Risk Assessments		Resource			
not up to date.		17. Full implementation of responsible managers			
		and persons across the estate in place.			
Actions for Improvement				Completion	Officer:
				Date:	
No actions					

Risk Ref: Overarching	Risk Owner: Rachael Hughes		Date Reviewed: 4 March 2024		
		l Plan does not deliver land required for sustainable de	velopment to m	eet the needs o	f residents,
businesses and communities	5				
Trigger	Impact	Current Controls	Likelihood	Impact	Risk Score
Lack of suitable	Reduction in inward	Joint CLLP Team	2	3	Current Score: 6
development land	investment	Good Governance & positive partnership working	Target 9		Target Score: 6
Economic output & GDV	Reduction in suitable	(CLSG/HoPs)	Next Risk Review Meeting: 2 April 2024 Commentary: CLLP adopted in April 2023. Impacts of new		
substantially drops	housing supply	CLLP vision and objectives reflect the Corporate			
Land supply drops below	Impact on businesses,	Plan, Objectives and Vision.			
5yrs	economic output & Corporate Policy & Strategy Team ensure corporate		policy unknown due to time lag and cyclical		
	employment	priorities are reflected in service policy & strategy	nature of planning permissions and		
		Five Year Land Supply report published Oct 23 -	development.		
		shows 7.9yr supply			
Actions for Improvement				Completion	Officer:
Actions for Improvement			Date:	Officer.	
Rolling review of CLLP evidence base following adoptions of CLLP April 2023			Ongoing	Rachael Hughes	
-		•		review	
Implementation of monitoring framework to ensure effectiveness of policy				30/6/2024	Rachael Hughes